



## The charter

Swiss Flight Services SA (SFS), which has been operating since 2006, retains its human element owing to its size and its shareholder structure, assets which it wants to retain by preserving its independence and keeping the founders in the management. SFS aims to make a profit in order to safeguard its autonomy and its development.

A company of aviators for aviators, SFS offers young pilots the chance to start their careers and also does everything possible to give senior pilots the opportunity to ply their trade under excellent conditions.

A constant search for excellence in its services allows it to represent a recognised label within its field, for which quality, reliability and safety always take precedence over quantity.


SFS makes a working tool and framework conditions available to its collaborators which allow for personal fulfilment for everyone. It expects that its collaborators will support it in all decisions taken with a view to ensuring the company's sustainability and that they, like the company, will work with respect for the environment.

Each collaborator enjoys specific powers and responsibilities determined by their versatility, flexibility, motivation and appropriate training as well as by their attachment to the company. Counting on respect, listening and availability from their colleagues as well as from the management, the collaborators exchange useful information for the fulfilment of their functions.

Through their commitment, the collaborators accomplish their tasks in a professional manner in order to ensure SFS's return and productivity. In return, they expect the directors and shareholders to control and respect their financial commitments. Similarly, they expect their superiors to provide them with the means to achieve their aims. Through the example it sets, the management encourage the development, application and implementation of the principles and values outlined in this charter.

The relationship of trust which SFS establishes with its clients involves the mutual fulfilment of commitments. Our clients benefit from attentive listening and quality advice/services. The suppliers are also selected in line with these principles.

SFS aims to achieve and maintain a position as the leader in the field of aerial work flights in Europe. Diversification of its services may be carried out on condition that the company is able to integrate them in addition to its primary activities.



**Mr Samy Dadoucha**  
Chairman